

Dear Dealer,

The move to Becklar's infrastructure remains on schedule for June 16th. As we get closer to the transition, we will continue providing you with the most up-to-date information and important procedural details to help ensure a smooth go-live experience.

Please review the information below for a better understanding of what you and your customers can expect from Becklar.

- The letters DM will be added to the beginning of your account numbers. If you had an account number of 12345 it will now become DM12345
- Viewing History prior to 6/15/2026 - You can log in to Insite/Bold to view history prior to the June 16th date. You will use the same credentials you have today to log in. Post go-live, all new and future history will live in the Becklar Stages software.
- All text messages, if enabled, will come from the short code 78262.
- Reports and other Stages notifications will come from reports@agmonitoring.com.
- Anelto Device prefix only - In addition to the DM that will be added to the beginning of accounts, For the Anelto devices only, there will be an additional ZZ that will be added. The beginning of these accounts will be DMZZ followed by your existing Anelto account number.
- If an abort, cancel, or open signal is received, and an operator has not yet begun calling on the alarm, we will disregard the burglar alarm per the abort, cancel, or open. Customers can see the list of events in their Becklar Chat link, when enabled.
- For security accounts, our platform will send automated calls for all low-priority signals (low battery, power loss, trouble signals, failed test timers, etc.), enabling prompt notification and an industry-leading response time for emergency alarms. (except for CF)
- We are implementing our award-winning product, Becklar Chat, on every burglar alarm account that currently utilizes the existing Dynamark Chat feature. Becklar Chat allows customers to dispatch the authorities or disregard the alarm via a secure link texted to designated contact list members immediately upon receipt of a burglar alarm. If no one accesses the link or decides to dispatch or disregard the alarm via the chat link within 60 seconds, an operator will begin calling from the contact list. Over the past several years, Becklar Chat has reduced false dispatches by over 54% on burglar alarms and has allowed customers to promptly manage their alarm response. Please click here for [white-labeled marketing material and statistics about Becklar Chat](#).

For your convenience, please visit our [Help Center](#), where you can find additional articles and training resources from Becklar.

Please continue to check your emails for critical information.

We look forward to serving you.