

Dear Dynamark Dealer,

Effective June 9, the current support request process through Insite will be discontinued. Moving forward, all support tickets, questions, and requests should be submitted via email to dealerservices.monitoring@becklar.com. In addition to email ticketing, you can reach the dealer support team directly by calling **877-696-9003**.

As part of this transition, we will be utilizing Becklar's ticketing platform to streamline support, improve request tracking, and enhance communication. Our teams at Dynamark and Becklar Dealer Services will be monitoring this inbox and phone number and are ready to assist with your requests .

Below is what an email conversation will look like with the Dealer Care team

When Dealer Care responds or closes out the ticket, you will see a reply email in your inbox closely resembling the image below.

Request Updated: Test Ticket ▷ Inbox x



to me ▾

Hi ,

Your request (1543756) has been updated. To add additional comments, reply to this email.



(Becklar Monitoring)

Jun 3, 2026, 2:02 PM MDT

Thanks for the message, have a great day!



Jun 3, 2026, 1:59 PM MDT

Hello,

This is a test ticket. Thank you for your time and attention!

Nate

This email is a service from Becklar Monitoring. Delivered by [Zendesk](#)

↩ Reply

➦ Forward



To view all of our previous emails please [CLICK HERE](#).

Please continue to check your emails for critical information.

We look forward to serving you.