

Dear Dealer,

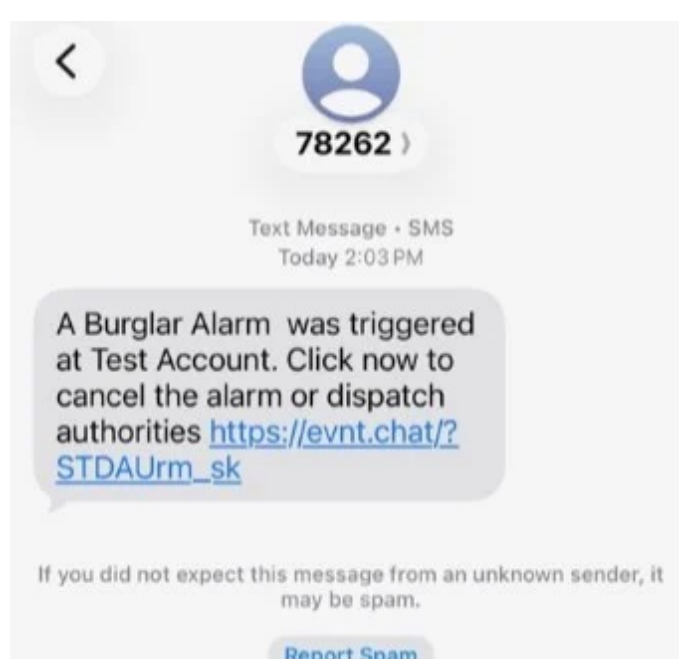
One of the ways Becklar helps improve alarm response and reduce unnecessary dispatches is through Becklar Chat. This feature enables customers and their contacts to communicate instantly during an alarm event, helping determine the appropriate response more quickly.

In the event of a burglar alarm, your customer and their designated contacts will immediately receive a text message containing a secure group chat link. This allows everyone to communicate in real time, confirm an emergency, or quickly identify and disregard a false alarm.

Becklar Chat is similar to the chat functionality many of you are already familiar with through Dynamark. **To ensure a seamless transition, Becklar Chat will be activated only for dealers and subscribers who are currently utilizing the service through Dynamark.**

Please review the screenshots below for a brief walkthrough of this powerful feature.

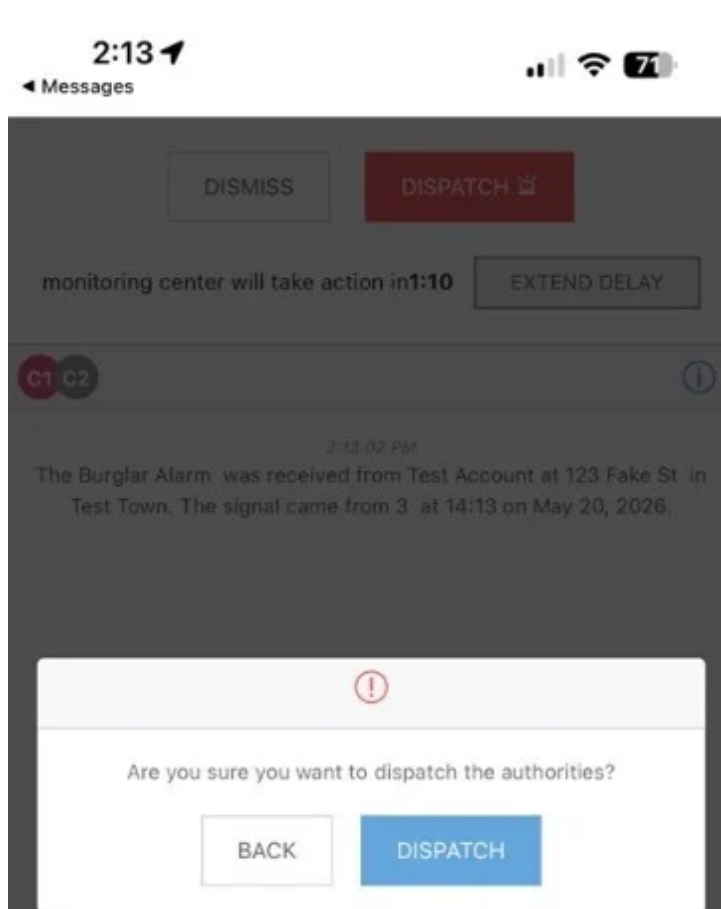
SMS with link to secure chat group



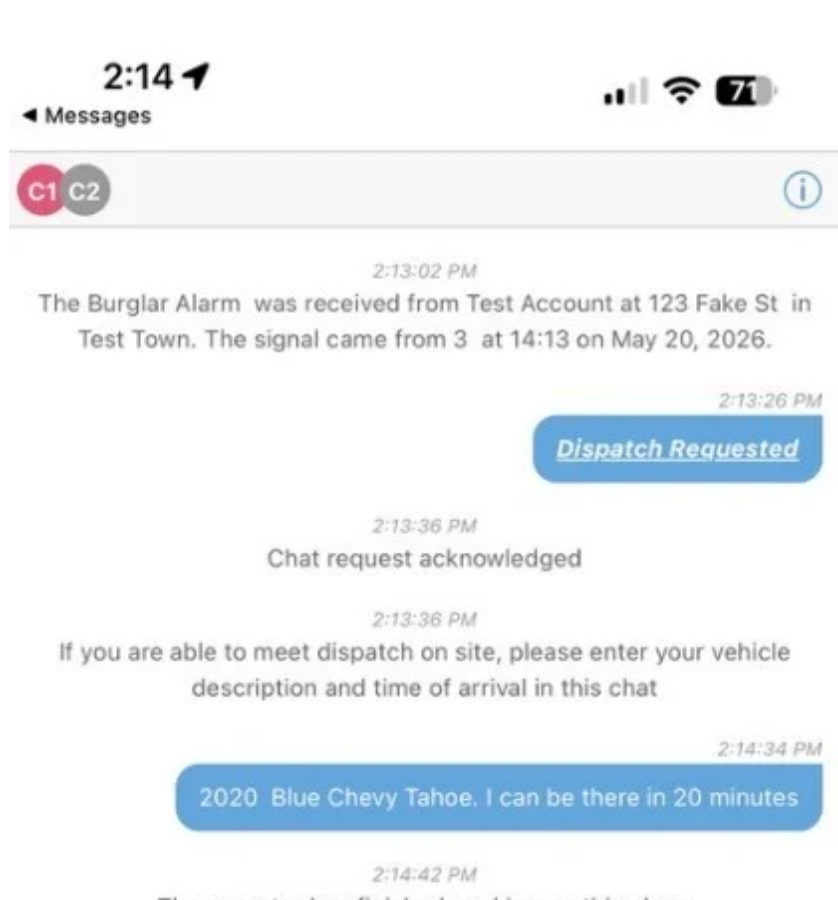
Once accessed you can chat amongst your contacts and dismiss or dispatch on the alarm



If "DISPATCH" is selected, you will select the dispatch button a second time on the popup to confirm your request



If a contact is able to respond to the site after requesting dispatch, they may leave their information in the chat and it will be provided to the responding authorities



Webinar reminder

Our webinar training sessions are next week on Tuesday, May 26th, and Thursday, May 28th. There will be a live Q&A surrounding the tools you will soon have access to at the conclusion of the presentations.

May 26th - 11:00 am Eastern Time - [Meeting Link](#)

May 28th - 1:00 pm Eastern Time - [Meeting Link](#)

If you have missed any of our previous emails, you may find and review them [here](#)

We look forward to serving you.